

The Board of Pact Group Holdings Ltd (the **Company** or **Pact**) recognises the importance of good corporate governance and its role in ensuring the accountability of the Board and management to shareholders and other stakeholders.

The Board is focused on ensuring that the Company and its subsidiaries (the **Group**) are properly managed to protect and enhance shareholder interests and that the Company, its Directors, officers and employees operate in an appropriate environment of corporate governance.

The Board has adopted a corporate governance framework comprising principles and policies that are broadly consistent with the ASX Corporate Governance Council's Corporate Governance Principles and Recommendations (4th edition) (ASX Recommendations).

This Corporate Governance Statement:

- outlines the key governance arrangements for or in relation to the year ended 30 June 2024 (Reporting Period);
- is structured and numbered in order of the principles set out in the ASX Recommendations;

- includes cross references to other relevant information in this Corporate Governance Statement on the Company's charters, policies and codes, details of which are available in the Corporate Governance section of the Company's website at <a href="mailto:packgroup.com/investors/">packgroup.com/investors/</a> investor-communications/#corporate-governance-; and
- should be read in conjunction with the Directors'
  Report and the Remuneration Report (contained in the Directors' Report) which are included in the 2024
  Annual Report available at pactgroup.com/investors/investor-communications/#reports as those reports also contain information required to be included by the ASX Recommendations.

The Board has approved this *Corporate Governance*Statement and considers that the Company's corporate
governance framework and practices have complied with
the ASX Recommendations for the financial year, except as
otherwise detailed in this *Corporate Governance Statement*.

## Principle 1: Lay solid foundations for management and oversight

#### Role of the Board and Management

The Board is responsible for the corporate governance of the Company. The Board provides strategic guidance for the Company and effective oversight of management.

The Board has a formal *Board Charter* that sets out the roles and responsibilities of the Board and management. The document is available at <a href="mailto:pactgroup.com/investors/">pactgroup.com/investors/</a> investor-communications/#corporate-governance-.

The principal role of the Board is to:

- represent and serve the interests of shareholders by overseeing and appraising the Group's strategies, policies and performance;
- protect and optimise Group performance and build sustainable value for shareholders in accordance with any duties and obligations imposed on the Board by law and the Company's Constitution and within a framework of prudent and effective controls that enable risk to be effectively assessed and managed;

- set, review and ensure compliance with the Group's values and governance framework (including establishing and observing high ethical standards); and
- ensure shareholders are kept informed of the Group's performance and major developments affecting its state of affairs.

The Board's key responsibilities and functions include:

- defining the Group's purpose and setting its strategic objectives;
- contributing to and approving the corporate strategy developed by management, including setting performance objectives and approving operating budgets;
- monitoring corporate performance and implementation of strategy and policy;
- approving the Group's statement of values and code of conduct to underpin the desired culture within the organisation;
- overseeing management in its instilling of the Group's values;
- ensuring that the risk management framework (covering financial and non-financial risks) is in place and operating effectively and reviewing, ratifying and monitoring systems of risk management and internal control and ethical and legal compliance. This responsibility includes reviewing methods adopted to identify the main risks associated with the Group's businesses and the implementation of appropriate systems to manage those risks;
- ensuring an appropriate framework exists for relevant, accurate and timely information to be reported by management to the Board;
- challenging management and holding it accountable, as and when required;
- selecting, appointing and evaluating from time to time the performance of, determining the remuneration of, and planning succession of, the Chief Executive Officer (CEO) and the CEO's direct reports;
- approving major capital expenditure, acquisitions and divestitures, and monitoring capital management;
- monitoring and reviewing management processes aimed at ensuring the integrity of financial and other reporting, including the external audit;

- overseeing the Company's process for making timely and balanced disclosures of all material information concerning the Company;
- ensuring shareholders are kept informed of the Company's performance and major developments affecting its state of affairs;
- ensuring the Group's remuneration policies are aligned with the Company's purpose, values, strategic objectives and risk appetite;
- developing and reviewing corporate governance principles and policies; and
- performing such other functions as are prescribed by law or are assigned to the Board.

The functions reserved for the Board are contained in the Board Charter and the Group's Delegated Authority Policy. The CEO and senior executives, who are accountable to the Board, are responsible for matters that are not specifically reserved for the Board, primarily being the day-to-day operations and management of the Group.

Matters which are specifically reserved for the Board or its Committees include:

- · appointment of Board and Committee chairs;
- appointment and removal of the CEO, the Chief Financial Officer (CFO), the Company Secretary and other senior executives of the Company;
- appointment of a deputy chair and/or 'senior independent Director' (if deemed necessary);
- appointment of Directors to fill a vacancy or as an additional Director;
- establishment of Board committees, their membership, delegated authorities and governing charters;
- defining the Company's purpose and setting its strategic objectives;
- approving the Company's statement of values and code of conduct to underpin the Group's values and culture;
- · approval of dividends;
- approval of major capital expenditure, acquisitions and divestitures in excess of authority levels delegated to management;
- · calling of meetings of shareholders; and
- any other specific matters nominated by the Board from time to time.

#### **Directors**

Where a person will be appointed by the Board as a new Director (or senior executive), the Board undertakes appropriate checks of the candidate including checks as to the person's character and experience, criminal and bankruptcy history and any other relevant matters.

The Board's policy for the re-election of incumbent Directors includes the requirement that the Nomination and Remuneration Committee consider the Director's experience, results of the Director's performance evaluations, sufficiency of time to devote to the Company's affairs and any other relevant information prior to making a recommendation to the Board.

Material information in the possession of the Company which is relevant to a decision on whether to elect or re-elect a Director of the Company will be provided in the explanatory memorandum which accompanies the Notice of Annual General Meeting.

The Company has a written agreement with each Director and senior executive setting out the terms of their appointment. These agreements were put in place prior to the appointment of the Director or senior executive, other than in respect of the Chair whose agreement was first put in place during the 2014 financial year. The nature of the agreements differ between those for Non-executive Directors and those for Executive Directors and senior executives.

#### **Company Secretary**

As set out in the *Board Charter*, the Company Secretary is accountable directly to the Board on all matters to do with the proper functioning of the Board.

All Directors have direct access to the Company Secretary (and vice versa).

### **Diversity Policy**

The Company recognises that people are its most important asset and is committed to the maintenance and promotion of workplace diversity to ensure a discrimination-free place of work. Encouraging diversity drives the Company's ability to attract, retain and develop the best talent. It also enables an engaged workforce, the delivery of the highest quality services to customers and the continued growth of the Group's business.

The Company's vision for diversity incorporates various factors, including – but not limited to – gender, ethnicity, disability, age and educational experience. The Company's Diversity Policy can be accessed in the Corporate Governance section of Pact's website at <a href="mailto:pactgroup.com/investors/investor-communications/#corporate-governance-">pactgroup.com/investors/investor-communications/#corporate-governance-</a>.

The Board set its measurable objectives as required by the *Diversity Policy* during the Reporting Period. Those measurable objectives, and progress against those objectives, are as follows:

м	easurable objective	Progress as at 30 June 2024
•	Each ELT and SLT leader to create team succession plans to identify potential future roles which may be filled by a female candidate to deliver gender balance.	Progressing – not achieved
•	Ensure annual salary review outcomes allocate greater or equal overall percentage adjustment for female salaried employees compared to male salaried employees.	Achieving
•	Formalise salary grades and banding to alleviate pay inequity.	Achieving
•	Achieve pay equity by gender at each level of the organisation.	Progressing – not achieved
•	Have 30% female representation in the executive levels of CEO-1 (ELT) and CEO-2 (SLT) populations.	Achieved in respect of CEO-2 (SLT) only
•	Diversity & Inclusion Committee to focus on driving Pact's diversity & inclusion agenda in a culturally appropriate manner in each country in which Pact operates.	Progressing – not achieved
•	Celebrate Pact's cultural diversity by acknowledging cultural events across our offices and sites.	Achieving
•	Utilise funds available through Pact's Community Giving Program to support delivery of diversity & inclusion initiatives.	Achieving
•	Establish skills development for all leaders & regular compliance training relevant to diversity & inclusion for existing employees and new starters.	Achieving
•	Develop a set of principles to guide equity considerations for anyone involved in our recruitment, promotion and performance review processes.	Achieving

With respect to Board diversity, while no longer in the S&P/ASX 300 Index, Pact has historically had a Board gender diversity composition objective of not less than 30% female representation. This objective was not achieved during the Reporting Period. For the majority of the Reporting Period, Pact achieved 25% female representation on its Board, which the Directors believe is appropriate given its size.

Regarding Pact's workforce, active management of salary reviews with a 'lens on gender' has helped Pact identify and take steps to reduce pay equity imbalance.

The Group lodged its annual public report with the Workplace Gender Equality Agency (**WGEA**) including detail on gender pay equity. It has been confirmed by the WGEA that Pact achieved compliance status for the applicable reporting period. Available Reporting Overviews that summarise the Group's annual Gender Equality Report responses are available in the Sustainability section of Pact's website: pactgroup.com/sustainability/.

The following table shows the representation of men and women at various levels within the Group workforce as at 30 June 2024:

	Proportion of	Proportion of	
Level	Women %	Men %	
Board*	25	75	
Senior Executives**	25	75	
Other Levels	34	66	
Total	34	66	

- $^{\ast}$  Includes the Managing Director (MD) and Group CEO.
- \*\*Senior Executives are defined as the MD/Group CEO and his direct reports as well as the GM Investor Relations & Transformation.

Excepting 'Board', the table presents worldwide figures for all Group employees (employed on a full-time, part-time and casual basis).

### **Board and Committee Performance Evaluation**

The performance of the Board, its Directors and Committees is reviewed periodically.

During the Reporting Period, Directors provided feedback in relation to the performance of the Board, Board Committees and their own performance via written surveys facilitated by the Company Secretary. The Company Secretary prepared and circulated the review report that outlined the results and feedback from each Director.

The results of the Board, Committee and individual Director evaluations have been discussed by the Directors. The results concluded that the Board and its Committees are functioning in an appropriate manner.

#### Senior Executive Performance Evaluation

A performance evaluation of the Company's MD and Group CEO was conducted by the Nomination and Remuneration Committee in accordance with the Nomination and Remuneration Committee Charter.

The performance of the other senior executives is formally evaluated every six months by the CEO which also includes the establishment of their forward objectives. The CEO engages with each of his direct reports on an ongoing basis in relation to their performance and has regular discussions with each of them to facilitate a process of continuous improvement of their performance across technical, business and leadership criteria.

At the mid-year review a discussion takes place between each senior executive and the CEO. The key purpose of the mid-year review is to track progress against the executive's objectives and to determine action plans to ensure achievement, where considered necessary.

The full year review assesses the full year performance of the senior executives against their objectives as well as the corporate values of the Company.

Performance evaluations for senior executives, which accord with the process described, took place in Q3 2024 and Q1 2025 in respect of the 2024 financial year.

## Principle 2: Structure the Board to be effective and add value

#### Board

Pact's Constitution provides that the Board shall not comprise of less than three and more than seven Directors. During the Reporting Period, the Board comprised of four Directors, being three Non-executive Directors and the CEO.

Further information regarding Board independence and Board composition is available on pages 6 and 7 of this *Corporate Governance Statement*.

Details of each Director's qualifications and experience as well as the number of times the Board met and the individual attendances of Directors are contained at pages 19 to 21 of the 2024 Annual Report.

#### **Board Committees**

To assist the Board in meeting its responsibilities, the Board has two standing Board Committees:

- the Nomination and Remuneration Committee (NRC); and
- the Audit, Business Risk and Compliance Committee (ABRCC).

The members of these Committees as at 30 June 2024 are set out below:

	NRC	ABRCC
Chair	Carmen Chua	Michael Wachtel
Members	Michael Wachtel	Carmen Chua
	Raphael Geminder	Raphael Geminder

During the Reporting Period, each Committee was structured so that it:

- consisted of a majority of independent Directors;
- was chaired by an independent Director;
- · had at least three members; and
- · consisted only of Non-executive Directors.

Details of the NRC and ABRCC members' qualifications and experience as well as the number of times the committees met and the individual attendances of those members are contained at pages 19 to 21 of the 2024 Annual Report.

The *Charters* for each of the NRC and ABRCC can be accessed in the Corporate Governance section of the Company's website at <u>pactgroup.com/investors/investor-communications/#corporate-governance-.</u>

As outlined in the *Board Charter*, the Board may also delegate specific functions to ad hoc committees on an 'as needs' basis. Further information regarding one such committee which operated during the Reporting Period is included in this *Corporate Governance Statement*.

#### Nomination & Remuneration Committee Responsibilities

A summary of the responsibilities of the NRC are as follows:

as they relate to nomination matters:

- review, assess and make recommendations to the Board on the desirable size, composition, competencies and attributes of the Board, including through the development and use of a Board Skills Matrix;
- review and recommend to the Board succession plans for the Board, the Chair and CEO;

- review and recommend to the Board membership of the Board including recommendations for the appointment and re-election of Directors and ensure that an effective induction and training process is in place;
- establish policies and procedures and make recommendations to the Board for the selection, appointment and removal of the CEO;
- assist the Board to assess the performance and independence of the Board, its Committees and its members; and
- review and make recommendations to the Board in relation to any corporate governance matters, including in relation to the Board Charter, the Diversity Policy and the Corporate Governance Statement.

as they relate to remuneration matters:

- review and recommend to the Board remuneration and contractual arrangements for the CEO and executives reporting to the CEO;
- review, at least annually, the performance of the CEO against individual and Company targets;
- review the senior executives' performance assessment processes and results and review and recommend to the Board short-term incentive strategy, performance targets and bonus payments;
- review and recommend to the Board the establishment of any employee equity incentive plan and, where established, offers to be made under the plan;
- review and recommend to the Board remuneration arrangements for the Chair and Non-executive Directors;
- review and make recommendations to the Board on remuneration by gender and strategies or changes to address any pay gap;
- approve the appointment of remuneration consultants;
- review and recommend to the Board the remuneration report prepared annually for inclusion in the directors' report;
- ensure that the Board and management have sufficient information and external advice to ensure informed decision-making regarding remuneration; and
- review and facilitate shareholder and other stakeholder engagement in relation to the Company's remuneration policies and practices.

Further details regarding NRC responsibilities are set out in the NRC Charter.

## Audit, Business Risk and Compliance Committee Responsibilities

The responsibilities of the ABRCC are to oversee:

- and monitor the Company's risk management framework periodically and review at least annually to satisfy itself that it continues to be sound and that the Company is operating with due regard to the risk appetite set by the Board;
- the Company's relationship with the external auditor and the external audit function generally;
- the Company's relationship with the internal auditor and the internal audit function generally;
- the preparation of financial statements and reports;
- · the Company's financial controls and systems;
- the Company's overall risk management program, including:
  - operational, environment risks and social risks generally;
  - the Group's workplace health and safety management, controls and systems; and
  - the process of identification and management of financial risk; and
- the effectiveness of the compliance program to ensure that legal and regulatory requirements are met.

Further details regarding ABRCC responsibilities are set out in the ABRCC Charter.

### **Independent Board Committee**

On 13 September 2023, the Board received a takeover offer made by Bennamon Industries Pty Ltd, an entity associated with the Company's Chair, Mr Geminder, to purchase all of the shares in the Company (Offer). Mr Geminder advised in that statement that while continuing in the role of Chair he would recuse himself from the Board in connection with any deliberations in relation to the takeover or a competing proposal (if any). To ensure appropriate governance and oversight of the Company's response to the Offer, an Independent Board Committee (IBC), comprising only the independent Non-executive Directors of the Company, was established to evaluate and respond to the Offer. Protocols were also established to place limits on Mr Geminder's access to Company information for the duration of the Offer.

The IBC and the information sharing protocols concluded following close of the Offer.

Details of the IBC members' qualifications and experience and the number of times the committee met as well as the individual attendances of those members are contained at pages 19 to 21 of the 2024 *Annual Report*.

#### **Board Skills Matrix**

The Board considers it important to maintain an appropriate mix of skills, experience, expertise and diversity in its membership to ensure that it is able to meet the present and future needs of the Company. The Board has developed a Board Skills Matrix which sets out the mix of skills, experience and expertise that the Board considers relevant to the membership of the Pact Board.

Each member of the Board has undertaken assessments which include a self-assessment and 'ideal' Board assessment against the skills, experience and expertise set out in the matrix. Matrix assessment findings are discussed by the NRC and Board and used when considering Board nomination and succession matters.

Ideal matrix results from the evaluation conducted during the Reporting Period are outlined in the table below.

Skill/Experience/Expertise	Importance
Governance, good judgement, business/	Very
commercial, risk management, strategy	important
development, environment and social	
responsibility	
Manufacturing industry, investment/capital	Important
management, finance/accounting, human	
resources	
Entrepreneurship/innovation, marketing,	Relevant
legal, public relations/communication/	
investor relations, information technology	

The Board is of the view that collectively each of these areas is well represented on the Board. The Board benefits from the combination of Directors' individual skills, experience and expertise as well as the different perspectives and insights that each Director brings to the Board.

In respect of diversity, the Board recognises the benefit of having, and looks to achieve in its membership, varying backgrounds, attributes and gender representation.

#### Independence of Directors

Under the *Board Charter*, it is intended that the Board should be comprised of a majority of independent, Non-executive Directors. Reviews of each Non-executive Director's independence are regularly undertaken.

In general, Directors will be considered to be 'independent' if they are not members of management (a Non-executive Director) and they:

 are not material shareholders of the Company, or officers of, or otherwise associated with, material shareholders of the Company;

- do not receive performance-based remuneration (including options or performance rights) or participate in an employee incentive scheme;
- have not within the last three years been employed in an executive capacity by the Company or another group member;
- are not and have not within the last three years, been in a material business relationship (e.g. as a supplier, professional adviser, consultant or customer) with the Company (or its subsidiaries), or is an officer of, or otherwise associated with someone with such a relationship;
- are not and have not within the last three years been an officer, or employee of, or professional adviser to a substantial shareholder;
- have no material contractual relationship with the Company or another group member, other than as a Director of the Company;
- have no close family ties with any person who falls within any of the categories described above;
- have not been a Director of the Company for such period that his or her independence may have been compromised; and
- are free from any interest, business or other relationship which could, or could reasonably be perceived to, materially interfere with the Director's ability to act in the best interests of the Company.

The Board considers the materiality of any given relationship on a case-by-case basis and has adopted materiality guidelines to assist in this regard which are set out in Attachment 1 to the *Board Charter*.

During the Reporting Period, the Board comprised two directors who are considered to be independent (Carmen Chua and Michael Wachtel), and two directors who are not considered to be independent (Raphael Geminder and Sanjay Dayal). Consequently, during the Reporting Period, the Board was not majority independent.

As at 25 September 2024, the Chair, Raphael Geminder, holds approximately 88.04% of the issued capital of the Company. Accordingly, the Chair is not currently an independent Director, and was not an independent Director for the duration of the Reporting Period. As outlined in the *Prospectus* dated 27 November 2013 and the Company's previous *Corporate Governance Statements*, the Board believes that Mr Geminder is the most appropriate person to lead the Board as Chair and that he can and does bring quality of judgement to all relevant issues falling within the scope of the role of Chair and that the Group as a whole benefits from his long-standing experience of its operations and business relationships.

The Board is conscious that there are a number of related party dealings between the Group and interests associated with Mr Geminder. A Related Party Protocol is in place to monitor and govern these transactions and to ensure compliance with the Corporations Act 2001 (the Corporations Act).

While the Board was not comprised of a majority of independent Directors during the Reporting Period, the Board considers that, collectively, the Directors bring objective judgement to the Board's decision-making processes. Furthermore, the Directors believe that they are able to objectively analyse the issues before them in the best interests of the Company and in accordance with their duties as Directors.

The role of the CEO and Board Chair are not performed by the same person.

For more information on each Director (including their experience, expertise, qualifications, independence and term of office) see pages 19 to 21 of the 2024 *Annual Report*.

### Induction and Professional Development

The Company has an induction program for new Directors. On an ongoing basis, including through Board meetings, the Company provides the Directors with information to ensure the Directors have knowledge of current business performance and major issues. Periodic site visits and regular attendance of senior executives at Board meetings also enhance Director knowledge and information sharing opportunities.

The Directors are expected to undertake any necessary continuing professional education to enable them to discharge their duties. The Company has offered the Directors, through the Company Secretary, the opportunity to be advised of professional development opportunities should they be requested. In addition, relevant professional development opportunities are provided from time to time by the Company to the Board.

# Principle 3: Instil a culture of acting lawfully, ethically and responsibly

### **Values**

Pact's vision is to *Lead the Circular Economy* through Reuse, Recycling and Packaging solutions. Pact's vision, mission and values are set out in the 'At a Glance' section of the Company's website at <a href="mailto:pactgroup.com/about/pactgroup

Pact's management is tasked by the Board with ensuring that its vision and values are adopted across the organisation.

Focused on **Safety, Customer, Integrity, Innovation** and **Respect**, the Group lives by its values to ensure it maintains its responsibilities to its customers, its people and the planet.

### Code of Conduct and Whistleblower Policy

The Company is committed to instilling a culture of ethical behaviour and operating with integrity in all business practices. All Group employees, Directors, officers, authorised representatives, contractors, consultants and agents must comply with the *Code of Conduct* (**Code**).

The *Code* is central to the framework of the Group's compliance program and is complemented by a suite of additional policies and procedures.

The Code addresses how the Group does business and focuses on ethics, integrity and reputation; compliance with laws and regulations; commitment to quality; conflicts of interest; bribes, gifts and commissions; privacy; and public communications and disclosures. It also focuses on workplace behaviour and addresses matters such as equal opportunity and anti-discrimination; workplace health and safety; improper use or theft of Group property; and securities trading.

Finally, it deals with how the Group interacts with the community and addresses the Group's contribution to the community and environment, as well as participation in outside activities and public office.

The Code encourages employees and others to report any behaviour or situation where there is a genuine belief that the Code, Group policies and procedures or the law may have been breached. The Company is committed to ensuring that those who do so are not disadvantaged or discriminated against when making reports in good faith. The Company has a Whistleblower Policy which contains appropriate protections for those who report such behaviour and has established an externally facilitated hotline to enable employees and other stakeholders to report their concerns. The Company has also established structures to ensure that the Board is informed of any material incidents reported under the Code and its Whistleblower Policy.

The Company's Code and Whistleblower Policy can be accessed in the Corporate Governance section of Pact's website at <a href="mailto:pactgroup.com/investors/investor-communications/#corporate-governance-">pactgroup.com/investors/investor-communications/#corporate-governance-</a>. The Company has also established a Supplier Code of Conduct (Supplier Code) which sets out the Group's expectations of its suppliers of goods and services, contractors, consultants, and trading and business partners. The Supplier Code is also available on the Company's website at <a href="mailto:pactgroup.com/investors/investor-communications/#corporate-governance-">pactgroup.com/investors/investor-communications/#corporate-governance-</a>.

#### **Anti-bribery and Corruption Policy**

The Company adopted its Anti-bribery and Corruption Policy in keeping with its commitment to maintaining a high standard of integrity, stakeholder confidence and good corporate governance. Pact is committed to working against bribery and corruption in all forms and in accordance with all applicable anti-bribery and corruption laws. The policy outlines how Pact expects its representatives to behave and conduct business in the workplace to meet these commitments and is underpinned by Pact's values which include upholding high standards of business integrity and honesty in all its business dealings.

The Anti-bribery and Corruption Policy provides that all material breaches of the policy will be reported to the Board immediately.

The policy can be accessed in the Corporate Governance section of the Company's website at <u>pactgroup.com/investors/investor-communications/#corporate-governance-.</u>

## Principle 4: Safeguard the integrity of corporate reports

### Audit, Business Risk and Compliance Committee

The Audit, Business Risk and Compliance Committee plays an integral role in relation to Principle 4 of the ASX Recommendations. Information regarding the Audit, Business Risk and Compliance Committee, including membership and responsibilities, is set out under Principle 2 of this *Corporate Governance Statement*.

## Managing Director and CEO and CFO Declaration

Before the Board approved the Company's financial statements for the half-year and full-year financial reporting periods, the CEO and CFO provided declarations in accordance with section 295A of the *Corporations Act* including that their opinion was formed on the basis of a sound system of risk management and internal control which was operating effectively.

#### **External Auditor**

As required by the *Corporations Act*, the Group's auditor, Ernst & Young, attends the Company's Annual General Meeting (**AGM**) and is available to answer questions from shareholders relevant to the audit. The Company's policy regarding the external auditor, including appointment and rotation as well as performance and independence assessments, is provided as Attachment 1 of the *Audit*, *Business Risk and Compliance Committee Charter*.

#### Reporting Integrity

Pact is committed to establishing and maintaining processes that ensure the integrity of its corporate reporting.

The Company has implemented review and approval processes in relation to information released to market which is not audited or reviewed by an external auditor. The verification process followed is specific to the nature of the relevant announcement or report and includes review by division and function subject matter experts in the Company as well as review against source documentation and relevant regulations.

## Principle 5: Make timely and balanced disclosure

#### Continuous Disclosure

The Company is committed to complying with its continuous disclosure obligations to keep the market fully informed of information which may have a material effect on the price or value of the Company's securities.

The Company discharges these obligations by releasing information in ASX announcements and by disclosure of other relevant documents to the ASX and to shareholders (e.g. annual reports). The Company's *Continuous Disclosure Policy* is designed to ensure the timely release of material price sensitive information to the market. This policy establishes procedures to ensure the Directors and management are aware of the Company's disclosure obligations and procedures and have accountability for the Company's compliance with those obligations.

The policy also sets up procedures that must be followed in relation to the release of announcements to the market and discussions with analysts, the media or shareholders.

The Company's *Continuous Disclosure Policy* can be accessed in the Corporate Governance section of the Company's website at <u>pactgroup.com/investors/investor-communications/#corporate-governance-</u>.

The Company's ASX announcements are available after they are released to the ASX on the Company's website at pactgroup.com/investors/investor-communications/#asx-other-announcements.

Pact has processes in place to ensure that the Board receives copies of all market announcements promptly after they have been released.

When public presentations are scheduled, the Company ensures that all new and substantive presentations are released to the market ahead of the presentation to enable shareholders the opportunity to participate in the presentation.

From time to time authorised spokespersons of the Company may conduct private one-on-one briefings with analysts or institutional investors. Where such private meetings occur, no information will be provided which may have a material effect on the price or value of the Company's securities unless it has been announced previously to the ASX. A representative of the Disclosure Committee and/or the GM - Investor Relations will be involved in all private discussions with analysts and investors. Where authorised spokespersons believe any information has been disclosed inadvertently during such meetings which may have a material effect on the price or value of the Company's securities, they must immediately report the matter to the Disclosure Committee for immediate disclosure to the ASX or to necessitate a trading halt.

## Principle 6: Respect the rights of shareholders

The Company ensures it provides its shareholders with appropriate information and facilities to allow them to execute their rights as shareholders effectively.

#### Website

One of the Company's key communication tools is its website located at <u>pactgroup.com</u>. The website includes comprehensive and timely information about the Company's history, business, strategy, values, activities, leadership team, reports and announcements, and key events.

The Company has a separate landing page titled 'Corporate Governance' at <u>pactgroup.com/investors/investor-communications/#corporate-governance-.</u>
Important information about the Company can be found in that section of the website. This information includes the Board and standing Board Committee charters, the Company's *Constitution* and other key corporate governance policies.

## **Investor Relations**

The Company communicates with its investors via ASX announcements, maintaining its public website and at the AGM.

The Company also responds to queries and engages with investors and other market participants upon request within the parameters of its *Continuous Disclosure Policy*. This interaction with investors and other market participants allows the Company to obtain an understanding of their areas of interest or concern. These learnings are then considered by management and, where relevant, communicated to the Board.

The Company has also provided investors and other interested parties with the opportunity to register to receive via email a copy of all material ASX releases within 24 hours of release to ensure they are kept well informed and given access to the most recent information about the Company. Company spokesperson contact information is included in ASX announcements for investors seeking further information.

### **Shareholder Participation at Meetings**

The Chair, in a letter to shareholders, encourages online attendance at the AGM. There is an opportunity to ask questions on the business of the Company, its financial results and specific business of the meeting both through online participation at the meeting or by sending questions to the Company ahead of the AGM. The most commonly asked questions are responded to at the AGM.

The Company also records the audio webcasting of its AGM, so that shareholders who are unable to attend the meeting online can access the recorded proceedings.

All resolutions put to a meeting of shareholders are decided by poll rather than a show of hands.

#### Communications

The Company's website contains a facility for shareholders to direct enquiries to the Company and to elect to receive communications from the Company via email. Shareholders also have the option to receive communications from, and send communications to, the Company's share registry, Computershare Investor Services Pty Limited, electronically.

### Principle 7: Recognise and manage risk

The Board's Audit, Business Risk and Compliance Committee oversees the Group risk management infrastructure, addresses risk and strategy simultaneously, and periodically reviews and monitors the effectiveness of the Group's risk framework. Further detail regarding the ABRCC can be found in this *Corporate Governance Statement* under Principles 2 and 4.

#### Risk Management Framework Review

The Group is committed to the cultivation of a risk-aware culture underpinned by an effective risk management framework.

The Group applies a three lines of defence model approach to managing risk and compliance obligations. Recognising that risks can have both positive and negative consequences, the Group embraces intelligent risk-taking.

Risk management helps the Company to: achieve objectives; operate effectively and efficiently; protect the Group's people and assets; make informed decisions; and comply with applicable laws and regulations.

The ABRCC has approved the risk management infrastructure which includes the *Risk Management Policy* (**Policy**) and *Risk Management Framework* (**Framework**), to oversee and manage risk.

The *Policy* provides that the Company's commitment is to promote a risk-aware culture in decision making and a commitment to manage all risks that may materially impact the business of the Group in a proactive and effective manner.

The principles and approach for recognising and managing risk are described in the *Framework* which is comprised of the practical process and tools to support consistent implementation of the *Policy*, including roles and responsibilities, and the approach for risk analysis, including identifying, assessing, responding to, and monitoring risks. The *Framework* is aligned with AS ISO 31000: 2018 Risk Management – Principles and Guidelines.

Management has developed a process to ensure new risks are identified and existing risks are constantly monitored, including, but not limited to, health & safety, reputation, environmental & sustainability, financial, technological, operational, and legal & compliance risks. All material risks are recorded on the Group Risk Registers which are reviewed regularly by the ABRCC in line with the *Framework*.

Mitigation plans are reviewed and assessed regularly by management to ensure the processes and internal controls in place remain effective and to ensure identified improvement activities continue to be implemented. Updates are provided to the ABRCC on a regular basis. During the Reporting Period, the Board reviewed the *Policy* and *Framework* to satisfy itself that they continue to be sound and that the Group was operating with due regard to the risk appetite set by the Board.

The Company's *Policy* can be accessed from the Corporate Governance section of the Company's website at <u>pactgroup.com/investors/investor-communications/#corporate-governance-.</u>

#### **Internal Audit Function**

The Company has an outsourced Internal Audit function overseen by internal management. This function provides management and the ABRCC assurances and evaluation of the effectiveness of the Group's internal control processes, with a primary focus on the adequacy of the financial controls.

The annual internal audit program, including the scope and schedule of audits, is developed in consultation with management and reviewed by the ABRCC. The audit results are reviewed by management and provided to the ABRCC on a regular basis.

The ABRCC reviews and considers the results and effectiveness of the internal audit program and the performance and objectivity of the Internal Audit function from time to time. Additionally, the ABRCC evaluates and critiques management's responsiveness to Internal Audit's findings and recommendations, to ensure risks are being effectively managed.

### **Business and Sustainability Risks**

Information regarding various internal and external risks that may have a material impact on the Group's future financial performance and economic sustainability is set out in the Company's 2024 Annual Report.

The Company identifies and monitors the Group's exposure to material risks including economic, environmental and social sustainability risks. The Company's Sustainability Report discloses the Group's material exposure to and management of economic, environmental, social and governance sustainability risks. The Company's Sustainability Reports are accessible via the Pact website at pactgroup.com/sustainability/.

The Board, following Committee recommendations (where appropriate), is responsible for reviewing and approving public release of Group sustainability reports.

## Principle 8: Remunerate fairly and responsibly

#### Nomination and Remuneration Committee

As described in the commentary under Principle 2, the Company has a Nomination and Remuneration Committee that operates under a Board approved *Charter*. Further information regarding the NRC, including in relation to composition, member qualifications and meeting frequency during the Reporting Period, is available in the commentary under Principle 2 and pages 19 to 21 of the 2024 Annual Report.

As set out in the *NRC Charter*, Directors and executive leaders are not directly involved in determining their own remuneration.

#### **Remuneration Policies**

Pact's executive *Remuneration Framework* is designed to attract, retain, reward and motivate high performing individuals in keeping with the Company's risk appetite, so as to drive Group strategy and long-term shareholder value. Pact's non-executive remuneration strategy is to set aggregate remuneration at a level that provides the Company with the ability to attract and retain Non-executive Directors of the highest calibre, whilst incurring a cost that is acceptable to shareholders.

Further information regarding remuneration policy and practice as well as details separately disclosing the structure of Non-executive Director and Executive key management personnel remuneration are contained in the *Remuneration Report* which is located at pages 25 to 39 of the 2024 Annual Report.

The Company does not have any scheme for retirement benefits, other than superannuation, for Non-executive Directors.

The Company periodically operates employee incentive schemes designed to drive Group strategy, organisational culture, and long-term shareholder value creation.

The Company operates an equity based long-term incentive plan (LTIP), which took effect for the CEO from December 2015 and for other senior executives from the 2018 financial year, up to and including the 2023 financial year. No long-term incentives under the LTIP were offered to Directors or employees in the 2024 financial year. Further information on the Company's LTIP is available in the *Remuneration Report*.

Pact's *Dealing in Securities Policy* explains the types of conduct in dealings and securities that are prohibited under the *Corporations Act* and establishes procedures in relation to Directors, senior executives and other employees dealing in securities.

Participants in equity-based incentive plans of the Company are prohibited from entering into any transaction which would have the effect of hedging or otherwise transferring to any other person the risk of any fluctuation in the value of any unvested entitlement in Pact securities. This provision, along with other guidance in relation to the Company's securities, is outlined in the Dealing in Securities Policy, which is located at pactgroup. com/investors/investor-communications/#corporate-governance-.