

# Annual Report and Action Plan

Company Name: **Pact Group Holdings Ltd**

Trading As:

ABN: **55145989644**

## About APCO

Australian Packaging Covenant Organisation (APCO) is a co-regulatory not-for-profit organisation leading the development of a circular economy for packaging in Australia. APCO's vision is a packaging value chain that collaborates to keep packaging materials out of landfill and retains the maximum value of the materials, energy and labour within the local economy.

Each year, APCO Brand Owner Members are required to submit an APCO Annual Report and an APCO Action Plan. This document is the Annual Report and Action Plan output for the organisation listed above. This document provides the overall performance level of the organisation, as well as any commitments they have made to work towards on their packaging sustainability journey. This document may also include additional information provided by the Member in their report.

## Overall Performance **Leading**

The chart below indicates the overall performance level of this organisation listed above in the 2023 APCO Annual Report. The organisation's reporting period was **July, 2021 - June, 2022**



### Understanding APCO Annual Reporting performance levels:

- 1 Getting Started:** You are at the start of your packaging sustainability journey.
- 2 Good Progress:** You have made some first steps on your packaging sustainability journey.
- 3 Advanced:** You have taken tangible action on your packaging sustainability journey.
- 4 Leading:** You have made significant progress on your packaging sustainability journey.
- 5 Beyond Best Practice:** You have received the highest performance level and have made significant progress on your packaging sustainability journey.

### Contact

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## Additional Information

The information below indicates additional information that the organisation included in their APCO Annual Report.

**Describe initiatives, processes or practices that you have implemented during your chosen reporting period that have improved packaging sustainability**

Woolworths Group and Pact plan new strategic partnership to boost recycled packaging:  
<https://pactgroup.com/news/woolworths-group-and-pact-plan-new-strategic-partnership-to-boost-recycled-packaging/>

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New Recycling Plant To Be Built In Melbourne's West: <https://pactgroup.com/news/game-changing-recycling-plant-to-be-built-in-melbournes-west/>

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World-Class Recycling Plant Opens In Albury-Wodonga: <https://pactgroup.com/news/world-class-recycling-plant-opens-in-albury-wodonga/>

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Game Changing Investment in Australia's Plastic Recycling and Sustainable Packaging Industry:  
<https://pactgroup.com/news/game-changing-investment-in-australias-plastic-recycling-and-sustainable-packaging-industry/>

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New procurement policy to buy with recycled: In FY22, Pact updated its Procurement Policy to include our commitment to buying products and/or packaging made from recycled materials.

We believe we can play an active role in driving positive social, environmental, and economic improvements in our supply chain that create benefits for the communities in which we operate.

**Please use the space below to provide examples or case studies of exemplary packaging sustainability conducted by your organisation.**

### Swisse

In a ground-breaking innovation for Pact, recycled content has been used to manufacture closures for the Swisse Ultivite range.

The new closures contain up to 50% recycled HDPE sourced from recycled milk bottles collected through household recycling bins.

Adding recycled content to closures is a highly technical process and the Swisse and Pact team worked together for around six months to deliver this innovation. The development and transition to recycled HDPE closures demonstrates the sustainable solutions that can be achieved through collaboration and innovation. Read more: <https://pactgroup.com/news/collaboration-to-achieve-sustainable-innovation/>

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### Little Big Dairy clear milk caps

Family-run The Little Big Dairy, based in Dubbo New South Wales, has worked with Pact to launch a significant sustainable packaging innovation—clear closures on their milk bottles.

Moving to clear closures allows recyclers to recover the full value of the raw material as the closures can be recycled back into new natural HDPE food packaging, rather than being recycled into lower value mixed

coloured items.

The next sustainable step for the Dairy is to include recycled HDPE from Pact in their bottles when CPA's new recycling plant is built in Melbourne's West next year.

Read more: <http://www.packagingnews.com.au/beverage/little-big-dairy-makes-circular-move-to-clear-caps>

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Etch&Ethos

Pact is #ProudToPartner with Australian skin care company Ego Pharmaceuticals on the sustainable packaging design for their new range, etch&ethos range.

Sustainability was at the heart of the brand concept, leading to the development of the country's first 50 per cent recycled content and lightweight rHDPE bottle for skin care.

Read more <http://www.packagingnews.com.au/latest/sustainability-ethos-etched-into-packaging-design>

## APCO Action Plan Commitments

For each of the Packaging Sustainability Framework criteria listed below, a description is provided along with the commitments made by the organisation in their APCO Action Plan.

Criteria 1:

### Governance & Strategy:

This criteria considers actions to integrate packaging sustainability into business strategies.

- Develop a strategy that includes goals (objectives) and targets for packaging sustainability that addresses the Sustainable Packaging Guidelines (SPGs) or equivalent.
- Include a commitment to achieving the 2025 National Packaging Targets in our strategy.
- Have our executive or board of directors review our strategy and have the strategy integrated within our business processes.
- Regularly communicate and promote packaging sustainability objectives and targets within our organisation.
- Regularly engage or communicate with our external stakeholders about the environmental impacts of our packaging.
- Actively participate in initiatives to promote packaging sustainability outside of our organisation.

Criteria 2:

### Design & Procurement:

This criteria considers actions taken to ensure that sustainability principles are considered in the design or procurement of both new and existing packaging through use of the Sustainable Packaging Guidelines (SPGs).

- Review 10% of our packaging against the Sustainable Packaging Guidelines (or equivalent).
- Improve the accuracy of our data regarding reviews of packaging using the Sustainable Packaging Guidelines (or equivalent).
- Consider the following Sustainable Packaging Principles in our packaging reviews:
  - Design for recovery

- Optimise material efficiency
- Design to reduce product waste
- Eliminate hazardous materials
- Use recycled materials
- Use of renewable materials
- Design to minimise litter
- Design for transport efficiency
- Design for accessibility
- Provide consumer information on environmental sustainability
- 20% of our packaging to be optimised for material efficiency.
- Improve the accuracy of our data regarding packaging material efficiency.

## Criteria 3:

**Recycled Content:**

This criteria considers actions taken to increase or optimise the amount of recycled material used by your organisation.

- Develop a policy or procedure to buy products and/or packaging made from recycled materials.
- Use recycled content in:
  - Our products
  - Primary packaging that we use to sell our products
  - Secondary packaging that we use to sell our products
  - Tertiary packaging that we use to sell our products
  - Other items which we purchase (e.g. office stationery and suppliers etc.)
- 28% of our packaging to be made using some level of recycled material
- Improve the accuracy of our data regarding use of recycled materials.
- Provide customers with the option to purchase packaging with the highest level of recycled content technically feasible.

## Criteria 4:

**Recoverability:**

This criteria considers actions taken to improve the recovery of packaging at end-of-life and increase use of reusable packaging.

- 98% of our packaging to be designed to have all packaging components be recoverable at end-of-life.
- Improve the accuracy of our data regarding recoverability.
- Use PREP to assess the recyclability of our packaging through kerbside collection in Australia and/or New Zealand.
- Investigate opportunities to use reusable packaging.
- 24% of our packaging to have all packaging components that are reusable.
- Improve the accuracy of our data regarding reuse.

## Criteria 5:

**Disposal Labelling:**

This criteria considers the extent to which packaging has been labelled to help consumers determine what to do with packaging at end-of-life.

- Provide customers with information on the recoverability of our packaging to inform correct disposal labelling on-pack.
- 30% of our private label products to have on-pack labelling to inform correct disposal.

## Criteria 6:

**On-site Waste:**

This criteria considers progress in increasing the amount of on-site solid waste being diverted from landfill.

- Have recycling programs for the following materials:
  - Paper/cardboard
  - Soft plastics
  - Rigid plastics
  - Timber
  - Metals
- Aim for **51%** of our on-site waste to be diverted from landfill.
- Improve the accuracy of our data regarding on-site waste.

## Criteria 7:

**Problematic Materials:**

This criteria considers the extent to which organisations are actively phasing out problematic and unnecessary single-use plastic packaging and preventing/reducing litter.

- Help reduce litter by:
  - Conducting regular clean ups
  - Participating in Business Clean Up Day
- Phase-out the following problematic and unnecessary single-use plastic items:
  - Rigid polyvinyl chloride (PVC) packaging
  - Rigid polystyrene (PS) packaging
  - Opaque polyethylene terephthalate (PET) bottles
  - Rigid plastic packaging with carbon black