



BLACK PEPPER BRANDS

Hanger Supplier Manual

Approved Hanger Range



TIC GROUP
Retail Accessories

a division of

PACT
GROUP

1. INTRODUCTION

The Black Pepper Brands hanger range consists of garment hangers. All hangers can take the form of merchandise delivered hanging, in bags, or included with merchandise flat packed in cartons.

This manual has been compiled for Suppliers, Quality Assurance, and Buying Office Personnel.

The Buying Office is responsible to select the most appropriate hanger to suit merchandise for floor ready presentation.

IMPORTANT NOTICE:

To ensure integrity and consistency for Black Pepper Brands from the 17th July 2009, all hangers and accessories **MUST** be purchased from TIC. Please note this is a requirement for conducting business with Black Pepper Brands.

The hangers and accessories are the registered intellectual property of TIC, and as such, suppliers are not permitted to copy or reproduce these by any means.

2. ORDERING

Black Pepper Brands request that suppliers place orders by accessing the TIC website and following the prompts. To use the on-line ordering system, suppliers must be registered with TIC, and be issued with a password. All orders placed on-line will be automatically confirmed by return email. **All orders will be rounded up to the nearest full carton.**

It is the Suppliers and/or Agents responsibility to ensure that the hanger specified by Black Pepper Brands is the only hanger used on Black Pepper Brands garments and that the colour coded size labelling system is used correctly.

Minimum ordering - There must be a minimum of 3 cartons ordered for each order placed.

2.1 Australia, New Zealand, Fiji, and Pacific Basin.

Orders can only be placed on-line by logging on to www.ticgroup.com.au click onto Retail Accessories and follow the prompts. All orders placed on-line will be automatically confirmed by return email.

Lead Times – all orders will be processed and dispatched within 2 business days.

Upon receipt of this package it is advised that Australian manufacturers and Australian based importers need to apply to TIC for a credit application form.

2.2 China, other Asian and European Countries

Orders should be placed on-line by logging on to www.ticgroupasia.com click onto Retail Accessories and follow the prompts. All orders placed on-line will be automatically confirmed by return email.

Lead Times: On receipt of all **approved Customs documentation** from the customs office, orders will be processed for dispatch **within 3 working days**.

Important Note for China only: Chinese Customs Documentation supporting the export of these hangers must be supplied to TIC before orders can be processed.

3. CUSTOMS

3.1 Australia and New Zealand Customs Requirements:

Importers should ensure that the hanger cost is shown separately on Import Invoices and as a separate entry on the Import Duty Warrant under tariff item 3924-90-00 at 5% duty. All apparel merchandise invoices must include a declaration as per the following example:

Example:

“The unit cost of hangers, of Chinese origin, included on order 1234567 is US\$0.15 each and this cost is included on the invoice cost per unit of the product.”

Overseas suppliers and Australian importers should ensure that the hanger cost (per unit) and hanger origin is shown on the invoice.

If you have any queries, please contact the TIC (Retail Accessories) office. We suggest that you also consult with your Customs Agent.

3.2 China

Upon receipt of orders at TIC, a fax, accompanied by a telephone call is made to the Suppliers, requesting a copy of their Customs Documentation.

From receipt of all Customs documentation goods are despatched within 3 business days.

3.3 Other Countries

For hangers imported into other countries it is the responsibility of the Importer to ensure correct customs procedures are followed. Freight, all associated shipping costs, duties etc. are the responsibility of suppliers when receiving good in “Other Countries.”

4. PAYMENT TERMS

4.1 Australian and New Zealand Suppliers/Importers

- Suppliers who do not have a credit facility with TIC will be required to pay for goods prior to delivery. IE. Payment Pre Delivery (PPD).
- For a Trading Account / Credit. Suppliers must complete the Supplier Registration Form and submit to TIC (Refer to Appendix A). If credit is approved by TIC, terms of payment are 30 days from invoice.
- Subject to approval by TIC, where an Australian based importer requires delivery to their overseas manufacturer, the Australian based importer may receive trading terms of 30 days from invoice.

4.2 Breakaway – Overseas Manufacturers

- Approved Black Pepper Brands direct overseas suppliers may receive credit terms of 30 days from invoice, subject to a credit approval by TIC.

4.3 Other Overseas Agents and Manufacturers

- Overseas Agents and Manufacturers who supply Black Pepper Brands Importers will receive goods on a PPD (payment pre delivery) basis, unless a previous Application for Credit has been approved.

Note: If invoices are not paid within 30 days from the date of invoice, no further deliveries will be made.

When making payment – a remittance advice with full payment details is required.

Suppliers please note that TIC banking details are clearly displayed on all TIC invoices.

5. TIC GROUP CONTACT INFORMATION

TIC Group – Melbourne Office (Head Office)

214 Blackshaws Road
Altona North VIC Australia 3025
Telephone: (03) 9393 3737
Toll Free: 1800 790 110
Facsimile Number: (03) 9392 2332
Email: hangers@ticgroup.com.au
Web: www.ticgroup.com.au

All deliveries are ex TIC Melbourne National Warehouse.
All invoices will be issued in AUD\$ currency.

TIC Group – Hong Kong Office

Unit 3, 29/F Saxon Tower,
7 Cheung Shun Street,
Lai Chi Kok, KOWLOON,
HONG KONG
Telephone: (852) 2148 3685
Facsimile Number: (852) 2148 3085
Email: hangers.hk@ticgroupasia.com
Web: www.ticgroupasia.com

TIC Group–Ningbo Office (Represented by Ningbo Xunxing Trade Co Ltd)




Block 3, No 15 Chuang Ye Da Dao
West District of Free Trade Zone, Beilun
Ningbo, China
Telephone: 86 574 2687 3733
Facsimile Number: 86 574 8682 3880
Email: hangers.cn@ticgroupasia.com
Web: www.ticgroupasia.com

TIC Group–Shanghai Office

Unit E, 17/Floor, Hengji Plaza
No 99 East Huaihai Road
Huangpu District
Shanghai, 200021, China
Telephone: 86 21 6386 0808
Facsimile Number: 86 21 6386 9533
Email: hangers.cn@ticgroupasia.com
Web: www.ticgroupasia.com

All invoices will be issued in US\$ currency.

BLACK PEPPER BRANDS - HANGER SPECIFICATIONS

HANGER IMAGE	CODE	DESCRIPTION	BOX QUANTITY	COLOUR
	4455BL	410mm Top Hanger	320	Black
	4472DJBL	280mm Bottom Hanger	288	Black
	BH61BPWBL	280mm Black Pepper Bottom Hanger	340	Black
	BH62BAWBL	310mm Breakaway Bottom Hanger	340	Black
	BH62BPWHBL	310mm Breakaway Bottom Hanger	340	Black
	KN47BPWBL	460mm Black Pepper Knitwear Hanger	290	Black
	TH43BPWBL	400mm Black Pepper Top Hanger	470	Black
	TH45BAWBL	460mm Breakaway Top Hanger	370	Black

SIZE CLIP EXAMPLE:



BLACK PEPPER AC16 SIZE CLIP CHART

OUTWEAR HANGERS ONLY

LADIESWEAR TOP & BOTTOM		
SIZE	CLIP COLOUR	PRINT
8	Black	WHITE
10	Black	WHITE
12	Black	WHITE
14	Black	WHITE
16	Black	WHITE
18	Black	WHITE
20	Black	WHITE
22	Black	WHITE
24	Black	WHITE
26	Black	WHITE
S	Black	WHITE
M	Black	WHITE
L	Black	WHITE
XL	Black	WHITE
2X	Black	WHITE

MENSWEAR TOP

SIZE	CLIP COLOUR	PRINT
S	Black	WHITE
M	Black	WHITE
L	Black	WHITE
XL	Black	WHITE
2X	Black	WHITE
3X	Black	WHITE
4X	Black	WHITE
5X	Black	WHITE
6X	Black	WHITE
7X	Black	WHITE
8X	Black	WHITE
9X	Black	WHITE

MENSWEAR Bottom

SIZE	CLIP COLOUR	PRINT
82	Black	WHITE
87	Black	WHITE
92	Black	WHITE
97	Black	WHITE
102	Black	WHITE
107	Black	WHITE
112	Black	WHITE
117	Black	WHITE
122	Black	WHITE
127	Black	WHITE
132	Black	WHITE
137	Black	WHITE